

Datacenter Inventory & AI Infrastructure Management

Consolidate your critical workload management on ServiceNow – the platform built for unified visibility and efficient operations.

Accurate Visibility

A single, trusted record of every rack, server, GPU, port and circuit – with real-time capacity across power, space, cooling and bandwidth.

Streamlined Operations

End-to-end workflow for plan, design, assign, build, run and change. Mobile scanning and rack views replace spreadsheets and clipboards.

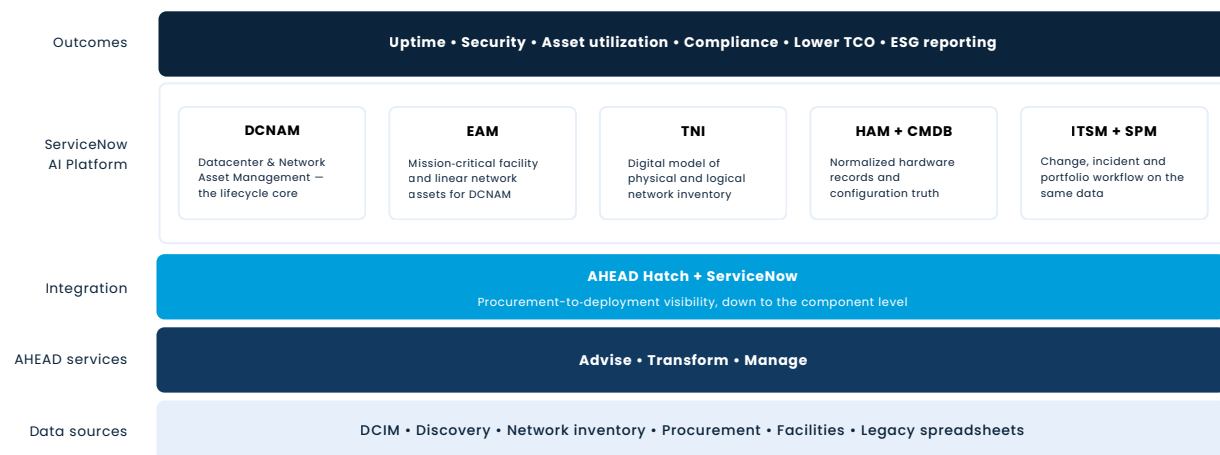
Optimized Utilization

Lifecycle, warranty and TCO tracking that surfaces stranded capacity, drives refresh decisions and defends infrastructure investment.

Strengthening the Connection Between Infrastructure Decisions and Business Continuity

Organizations build and run datacenters for labs, trading systems, healthcare trials, government IT, AI research, and other mission-critical workloads. As these environments grow more complex, the cost of fragmented management compounds and the GPU and accelerator buildout raises the stakes on every rack unit, kilowatt, and dollar of capital. Consolidating on a single platform removes that uncertainty.

AHEAD Engineering + the ServiceNow Platform



Coverage across the full asset lifecycle

Plan & Build

Datacenter construction, consolidation and decommissioning.

Visualization

Rack views, floor mapping and a mobile app for field work.

Work Management

Schedule rounds, repairs and installs safely and efficiently.

Service Improvement

Turn lessons learned into workflow automation to cut TCO.

Critical Environment

Automate routine maintenance, calibration and refresh.

Datacenter Inventory

Mobile scanning to cut asset loss and improve audit readiness.

Return Merchandise

Stock levels plus picking, shipping and asset returns.

Datacenter Lifecycle

Purchase through deployment, maintenance and TCO.

AHEAD extends **ServiceNow's Built-in** DCNAM capabilities to match **your operating model**

Changing the Status Quo

TODAY

Asset truth spread across spreadsheets and siloed tools

Capacity discovered only when a deployment fails

End-of-life gear found during an audit

High-value lab and AI hardware walks off unnoticed

Infrastructure spend hard to justify to finance

WITH AHEAD + SERVICENOW

One trusted record of every asset, rack and circuit

Real-time power, space, cooling and bandwidth headroom

Automated compliance tracking and on-time retirement

Scanned, tracked custody with advanced access control

Financial transparency aligned to cloud reporting standards

Why AHEAD

AHEAD helps enterprises reduce operational risk by making critical infrastructure easier to understand, govern, change, and renew. With our deep ServiceNow expertise, data center heritage, industry-leading AI infrastructure partnerships, and AHEAD Hatch + ServiceNow, AHEAD enables organizations to improve asset visibility and security posture while accelerating business transformation.

The result is a clearer line between infrastructure decisions and business continuity.



Ready to Get More From ServiceNow?

Start with a clear view of your current state, a practical set of priorities, and a roadmap built around the outcomes your business needs.

AHEAD

Accelerate Your Impact.

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Learn more at
www.ahead.com