

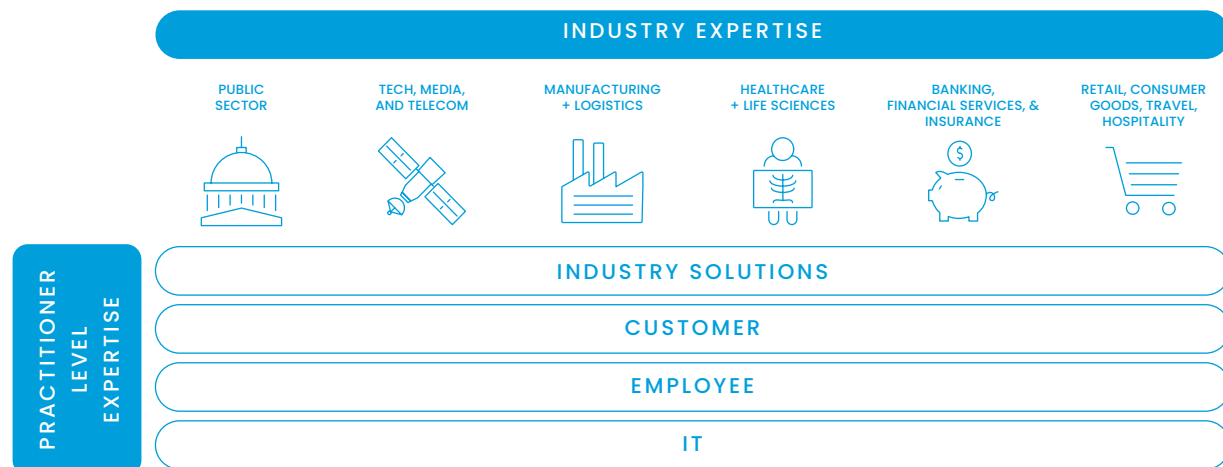
Intelligent Operations Advisory Services

Introducing Advisory Services

Successful enterprise transformations and healthy operations depend on people, process, and governance.

Whether addressing a strategic business need, undertaking a significant technology implementation, rationalizing your application portfolio, or working through operational enhancements, you can count on AHEAD's Intelligent Operations advisors and their real-world, industry experience to help you navigate strategy, design, usability, process, and compliance to reach your business goals.

ADVISORY OPERATES AT THE INTERSECTION OF BUSINESS & TECHNOLOGY



Solving Client Challenges

Strategizing Intelligent Operations

Organizations are often challenged with gaps in operational visibility and proactivity, risks across new deployments, or friction across operations. AHEAD advisors work closely with clients to assess operations, understand strategies, and define goals. Whether you seek to mature observability and proactive monitoring, orchestrate seamless IT changes, or manage assets and services at enterprise scale, AHEAD provides actionable roadmaps for measurable results.

Optimizing Platform Investment

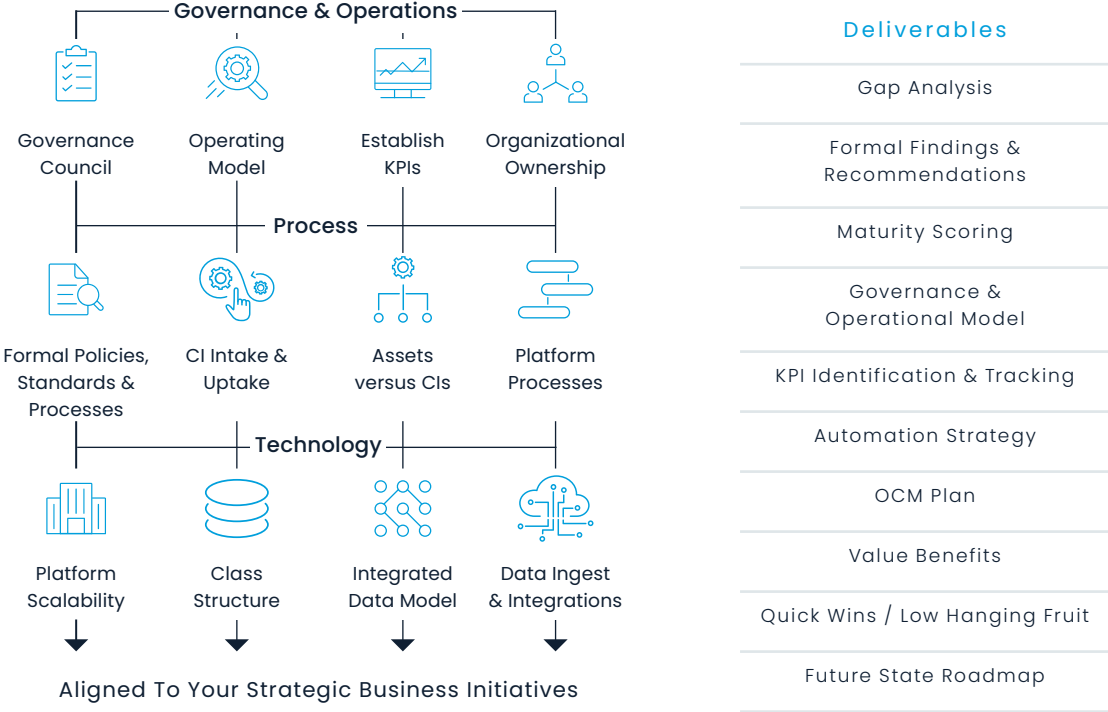
Intelligent Operations platforms require significant investment and ongoing updates. Whether you face challenges from early tool configurations, are planning future investments, or are just starting out, AHEAD’s advisors can assess your current tools to identify optimization and prioritization opportunities.

Consolidating Technology Portfolio

Many organizations struggle with tool sprawl, which increases costs and inefficiency. AHEAD’s Intelligent Operations advisors help assess your technology portfolio, clarify needs, and find opportunities for cost savings and performance gains across data centers, cloud resources, and application stacks.

Our Approach

AHEAD Intelligent Operations advisory engagements balance Governance & Operations, Process, and Technology to deliver on your strategic business initiatives. When you work with AHEAD, your team will get tailored, actionable recommendations and roadmaps. We know that change is difficult, so we include opportunities for quick wins and performance metrics to help you see and enjoy success throughout your journey.



Our Services

IO Maturity Assessment & Roadmap

AHEAD's IO Maturity Assessment & Roadmap engagement begins with an expert-led evaluation of your current architecture and internal process requirements. These assessments help you set a vision that scales. The deliverables and results include:

- 18-24 month roadmap focused on deploying a best practice Intelligent Operations program with clearly defined goals and outcomes.
- Guidance for solution sizing and licensing and taking advantage of out-of-box platform capabilities, saving costs and ensuring long-term platform maintainability.
- Operating model improvement recommendations, so your tools work for your people and processes.

Platform 2.0

Many organizations struggle to perceive the value and benefits from their platform investments, have underutilized licenses, have technical debt from past configurations, or find unmet business expectations. AHEAD's Platform 2.0 addresses these issues. Our advisors work with your team to explore your current architecture, including technical configurations, and understand your business needs. We deliver platform recommendations that address your pain points with an eye towards future alignment.



Platform Consolidation

When every vendor has a monitoring capability and different teams have their preferred tooling, technology sprawl can get out of hand. AHEAD's Intelligent Operations Platform Consolidation service addresses this challenge. We start by creating solution scorecards and conducting requirements analysis; this allows us to create a capabilities map and recommend a consolidated toolset that is optimized for your solution and size. We layer on Operating Model Development and Organizational Change Management to ensure long-term adoption and value realization.

AHEAD's Intelligent Operations advisors are industry and platform experts whose experience can help you make the most out of your platform investments and ensure business alignment with an eye towards future growth.

Get in touch with us today to learn more.



Accelerate Your Impact

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